

Stuart Cove's Dive Bahamas

COVID-19 Protocol



Client Screening

- Clients will be required to fill out a COVID-19 Health questionnaire and verbal questions . If there is any indication of being unwell, they will be asked to stay home or speak to a physician.
- Clients with signs or symptoms of COVID-19 or living with a positive person self quarantining will not be permitted to participate in any diving, snorkeling or related activities.
- Clients may be subject to the administration of a non-contact temperature gauge reading prior to boarding the bus or entering the facility. The reading must be under 100.4 to enter or participate in any activity.
- Disinfection policies will be provided to clients prior to participation and will be clearly posted on the property.

Customer Questions

What if a customer wants to try on a mask?

- Any mask or other equipment handled by a client should be properly disinfected and set aside.
- Clients will be briefed to ensure they only use the gear provided to them and avoid mixing with other guest's gear
- Customers will be encouraged or required to wear a mask (as required by local government).





Transportation

- Hand Sanitizer upon boarding bus
- Face masks as required by local Government
- Interior of buses sanitized w/focus on high touch areas
- Pens disinfected between each trip-separate bins
- Move to electronic release forms & registration

Restrooms

- Hand Sanitizer & Soap
- Increase Cleaning Frequency, high touch surfaces



Registration

- Face masks as required by local Government
- Door attendant to control # of guests in shop
- Floor separation stickers
- Paperless registration to be developed
- Guests show certification card & swipe own cc
- Hand Sanitizer
- Disinfect all surfaces & pens between groups
- Clean hands when placing drinks in cooler

Gear Rental

- Gear sanitized prior to being distributed & upon return
- Separate areas/bins for returned & sanitized gear
- Multi-day clients will use same labeled rental equipment
- Wash & sanitize hands prior to repairing or servicing equipment
- Instruct customers not to touch the cylinder valve outlet & regulator inlet when assembling or disassembling scuba gear.
- Remind divers to only use the gear assigned to them and not to share equipment or let it touch other gear
- Offer purchase of personal mouthpieces



Scuba Instruction

- Maintain the same buddy teams during alternate air source skills
- Courses requiring gear exchange, divers should breathe from their buddy's alternate air source not the primary second stage
- Where required, masks can be exchanged, but returned, so both divers replace their own masks.
- For EFR courses, ensure CPR mannequin is disinfected after use. When using rescue breathing masks, ensure each diver has a mask (with valve) that is used on that diver during training. The rescuer does not make lip contact with the mask and the valve redirects the victim's breath away from the rescuer. After training, clean the mask and valve according to manufacturer guidelines.
- Disinfect oxygen masks between users



On the dock

- Hand washing basins & Hand Sanitizer stations will be installed at strategic areas
- Social distancing will be enforced along the dock, waiting area, grill, gear room etc.
- Social distancing signage and spacing stickers will be placed.
- Tables, chairs, equipment and frequently touched surfaces will be placed on an increased sanitization schedule.
- Designated customer smoking area will be established



Dive Boat Operations for the prevention of COVID-19

- Disinfect boats at beginning and end of the day. Sanitize frequently touched surfaces in between.
- Disinfect rosters & pens, clipboard mount for check-in
- Soap & hand sanitizer onboard
- # of guests per boat reduced to enable social distancing
- Boarding procedures organized to respect social distancing
- Guests will be advised to avoid touching surfaces and their face where possible
- Request that clients use commercial defog rather than spit in their mask and especially not rental masks.
- Encourage divers to maintain at least 6' of distance when clearing their nose, sinuses or throat at the surface or after a dive
- No spitting or discharge of body fluids will be permitted on the boat deck
- Remind divers not to share equipment or let it touch other gear
- Encourage divers to handle only their equipment
- Disinfectant spray bottles on board for mouthpieces, regs & masks
- Disinfectant dip & fresh water rinse available on dock
- Masks to be worn at all times as possible
- Rental gear must be left set up on the boat. Staff hands must be washed prior to breaking down and must avoid touching cylinder valve outlet & regulator inlet





What to Disinfect

Equipment that comes in contact w/eyes/face/mouth

- Mask & Snorkels
- Regulators
- BCD oral inflator

Equipment shared between divers

- Rental equipment

High touch equipment areas

- Cylinders, handles, neck etc.
- Fill station tanks, wips etc.
- Weights
- Taps & washing facilities
- Door handles and push plates
- Toilets & flush handles
- Handrails on stairs etc.
- Machinery & equipment controls
- Food preparation & eating areas
- Telephone & office equipment, credit card machines, keyboards, mouse, touch screens, cellphones etc.
- Clip boards, pens, calculators, highlighters etc.
- Bus interior and door push & handles
- Rest area tables and chairs, TV remotes
- Classroom tables, chairs etc.

Methods of Disinfection

Heat: Peak temperatures during different stages of cylinder fills can reach over 224 °F killing the virus.

Bleach: 1:9 ratio for use on hard surfaces. Not for use on dive equipment

Disinfectant: Simple Green All Purpose Cleaner is listed on the EPA's List N as effective against the virus. Steramine is industry standard & is awaiting inclusion on EPA List N. Use on dive & snorkel gear, soak 10 mins & rinse in fresh water.

Alcohol Based Sanitizers: Hand sanitizer stations & spray bottles for mouth pieces/gear as desired. No use at fill stations, grill or potential fire hazard areas. Should only be used where soap and water is not readily available.

Soap & Water: Hand washing station mid dock



Simple Green d PRO 3 PLUS™

KILLS 99.9% OF GERMS. Cleans, disinfects, and ELIMINATES ODORS leaving surfaces smelling clean and fresh. SANITIZES non-food contact hard, non-porous kitchen surfaces, bathroom surfaces and floors.

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- CONCENTRATED
- MEETS OSHA BLOODBORNE PATHOGEN STANDARD FOR HIV, HBV AND HCV.
- SANITIZES non-food contact hard, non-porous kitchen surfaces, bathroom surfaces and floors.
- Simple Green d Pro 3 Plus has demonstrated effectiveness against viruses similar to SARS-CoV-2 on hard non-porous surfaces. Therefore Simple Green d Pro 3 Plus can be used against SARS-CoV-2 when used in accordance with the directions for use against Human Coronavirus on hard non-porous surfaces. Refer to the CDC website at www.cdc.gov/coronavirus for additional information.
- Fungicide
- Mildewstat
- ...



Staff Requirements

Staff information update

- All returning staff must fill out an updated employee information sheet & COVID-19 protocol memorandum of understanding

Anyone who meets one of the following criteria are not permitted to work

- Has a fever (greater than or equal to 100.4) or a new, persistent cough-follow government guidance on self isolation.
- Is living with someone in self isolation

If a worker develops a fever or persistent cough at work

- Ensure face mask coverage, avoid touching anything, wash hands, report to manager and return home immediately
- The dock manager is responsible for creating an employee report citing symptoms etc to be placed on the employee's file. The manager must also advise the employee to notify the proper authorities of their illness and to contact the employee's emergency contact of their illness.

Staff Training

- Comprehensive COVID-19 sanitization training for all staff with specialized focus for each department (buses, registration, gear rental, fill station, housekeeping, boat captains, instructors, cooks, office staff, etc.)



Dive Shop Access Points

- Non-essential visitors will not be granted access to the site
- All workers to wash/sanitize before entering & upon exit and prior to handling any rental gear or communal equipment.
- All workers may be subject to a non-contact temperature gauge. Reading must be under 100.4
- Fingerprint scanner to be cleaned with Clorox wipe before and after reading
- Social distancing must be maintained by staff and overseen by manager
- Face masks or neck gators must be worn by all staff. No bandanas, scarves or other coverings permitted.
- Regularly clean common contact surfaces in reception, telephones, office equipment etc.
- All staff are responsible for keeping their work area sanitized.