



**10 July 2020**  
**Post COVID Policy Release – 2**

In light of the novel Coronavirus (covid-19) pandemic, Volivoli Beach Resort is actively evaluating our current procedures in order to maintain the health and safety of our current and future guests. This evaluation is an ongoing effort as we learn more about the virus and are updated by Fiji's Ministry of Health.

Fiji has just 3 border quarantine cases of the novel Coronavirus at this time. Fiji's track record at containing the virus makes it the safest destination for visitors once our borders are open to international travelers. At this time, we are not able to welcome our international guests. However, we are open and welcoming local guests as well as local divers.

We have an excellent advisory team reviewing procedures for our housekeeping, for our kitchens, and our dive shop. While hygiene and sanitation have always been a priority at Volivoli Beach Resort, the below policies are a glimpse of things you will see on your next visit to Volivoli Beach Resort:

Policies related to our SCUBA Services:

1. We are diligently following Divers Alert Network (DAN) recommendations and with rental equipment being sanitized by submerging it in a mixture of bleach and water. This is being done both PRIOR to rental and AFTER rental to ensure no contamination.
2. We highly recommend individual masks are kept with personal dive equipment and rinsed with sea water at time of diving.
3. Dive boat boarding will be set around 'group boarding' as is common in the airline industry.

Policies related to transfers:

1. Resort organized road transfers between airport and the resort will be by individual group i.e. the travelling party with no additional groups or individuals joining.
2. Each transfer vehicle will have an antimicrobial solution available for guests and drivers will also utilize this between each transfer.

Policies related to our restaurants and bars:

1. Restaurant tables are set with a standard 2-meter spacing.
2. Antimicrobial solutions will be used throughout the restaurants on chairs, tables, menus, bars, benchtops, condiment containers etc after each use and between service times.
3. We have implemented a 'no sitting at the bars' policy at this present time and will be guided by the Ministry of Health
4. Buffets style meals have been suspended until further notice and again we will be guided by the Ministry of Health.

Policies related to common areas:

1. All common areas including door handles, tapware etc will also be cleaned with an antimicrobial solution on a scheduled roster.
2. Hand sanitizer/antimicrobial hand wash stations are set up in all common areas including bars, restaurants, reception, boutique, rest rooms etc.

Volivoli Beach Resort values our guests dearly and will follow the guidelines released by the Fijian Ministry of Health and the World Health Organization in combination with our experience when making our new policies.

We look forward to welcoming our international guests back to the Heart of Fiji soon! Sota Tale!