



Dive Provo Post-COVID Safe Practices & Protocols

June 26, 2020: Listed below are some of the measures we are currently taking for the safety of all.

Please note that while the protocols take into account current WHO, DAN, and TCI Government guidelines, they are living documents that need to be updated as new information becomes available about COVID-19.

The Global Safety Stamp of Approval on the right signifies we have also adopted the health and hygiene global standardized protocols outlined by the World Travel & Tourism Council.

Use of face masks (face and nose coverings) and social distancing:

- Face masks must be worn inside the shop and people are expected to maintain six feet social distancing.
- Hand sanitizer is available at the doors and on the counter and people are encouraged to use it.
- On the boats face masks are required while exiting and entering the marina, but once underway and people are able to spread about the boat, masks can be removed while out in the fresh air.
- Face masks must be used when using the head.

Transportation:

- We encourage car rentals or individual transportation to and from resorts, the dive shop and dive boats for safety reasons.

Dive Boats:

- The maximum number of people per boat has been reduced to 12 divers and 4 staff.
- Heads are cleaned after each trip normally with disinfectant.
- Hand sanitizer is available in the head.
- There will be no communal rinse buckets on the boat.

- At the end of each day, high traffic areas are wiped with a bleach solution followed by the normal boat rinsing.
- Foodservice on the boats has also changed. We encourage people to bring their own, however, we will still be providing pre-wrapped granola bars and for longer trips a sandwich (clingfilmed).

Gear:

- Regulators and masks will be soaked in a bleach solution, then rinsed with fresh water.
- Dive Provo sells a good selection of masks and snorkels in their shop should you prefer to use your own.
- BCD's and Wetsuits will be washed with a mild bleach dilution followed by a thorough rinse.

Government Visiting Requirements

There are several requirements needed in order to enter Providenciales. Details can be [found via this](#) link, but the most important are:

- A negative COVID-19 test from the place of origin, a maximum of 72 hours before travel.
- This must be a PCR test (not an antibody test).
- Travel insurance will be required, which includes emergency assistance and COVID-19 **emergency medical evacuation/repatriation**.
- Transportation to the nearest suitable medical facility
- Transportation to return minors home if their guardian is hospitalized
- Transportation to return home once the patient is fit to fly
- Transportation to fly someone to the patient if they are hospitalized for 3 days & traveling alone

If one of you contract the virus before your trip, coverage may be available for trip cancellation as a covered sickness. Sickness due to COVID would fall under a covered reason for trip cancellation. However, cancellations due to travel warnings, travel advisories, or fear of COVID-19 are not covered.

If you are denied boarding a flight or participating on a trip due to a fever or sickness and were asymptomatic prior, you **may** have a claim for trip cancellation for a covered sickness. You would need documentation from a physician following the denial to travel certifying that they required medical treatment which resulted in travel restrictions.